

# 911-TELECOMMUNICATOR

- Certification in FEMA-ICS 100, Active Shooter, A.L.I.C.E. and Keyboarding
- Tri-C Certificate of Completion

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## Program description

Twelve-week, 192-hour dispatcher course combines classroom and hands-on dispatch training. Practice handling single and multiple simulated calls with scenarios in law, fire and EMS using a 911 dispatch software.

The course is designed to prepare U.S.-based students to take a national exam that leads to job placement. The course does not meet the criteria for either the student or visitor visa rules with regard to studying.

## Other important information

See Dispatch webpage for more information

### Class dress code:

- White polo shirt (short or long sleeves)
- Navy or black pants (no leggings or yoga pants)
- Dark-colored shoes and socks
- Academy jacket (approximately \$40)

## Program Requirements

- High school diploma, GED diploma or enrollment in an adult diploma program
- 18 years or older; if under 18, preapproval required from program director
- No criminal history

## Program cost

\$1,700\*

Includes textbook, class materials and certification test fee.

\*Cost subject to change without notice.

## Financial aid eligibility

This course is **not** financial aid eligible.

## Upon completion students receive

Upon completion of the program, students will receive the following certifications:

- National Emergency Communications Certification
- Certification in 911 Telecommunications, including Police, Fire and EMS