

HEALTH INFORMATION TECHNOLOGY (ZHIT)

ZHIT-1020 Introduction to Lean Principles for Patient-Centered Care **1.3 CEU's**

Lean is a continuous improvement methodology that has been applied with great benefit by healthcare organizations large and small throughout the world as a means to realize the triple aim. It focuses on studying processes to eliminate wastes and constraints so that more can be accomplished in the same amount of time with the same resources. Efficient and effective process workflows are the necessary to meet the healthcare challenges, and Lean is the proven methodology process improvement.

Contact hours: 13

Not financial aid eligible.