QUALITY/CONTINUOUS IMPROVEMENT SUPERVISOR ENTRY-LEVEL CERTIFICATE

Program description

This entry-level certificate program gives those new to quality and continuous improvement the knowledge and skills required to support the design, implementation, maintenance and continuous improvement of a business management system (e.g., ISO 9001).

The Quality/Continuous Improvement Supervisor Entry-Level Certificate program prepares individuals for careers in the manufacturing, health care, government, military, education, service operations, engineering, banking and finance, and construction industries.

Certificate includes
- Moving from Peer to Boss
- Plexus Understanding ISO 9001:2015
- Practical Problem-Solving
- Lean Six Sigma Yellow Belt

   Additional offerings of interest (not included in the price):

   - ISO 9001 Internal Auditor
   - ASQ CQIA or CQT Certification Exam Prep

Who should attend?
Those new to quality, continuous and process improvement, including quality/continual improvement supervisors, quality technicians, inspectors, junior engineers, frontline supervisors and internal auditors.

Code	Title	Credit Hours
Certificate Course (includes all courses):		
Courses Included in Certificate:		
ZLDR-0294	Moving From Peer to Boss	0.4
ZLSS-1113	Practical Problem-Solving	
ZISO-1161	Plexus: Understanding ISO 9001:2015	1.6
ZLSS-1032	Lean Six Sigma: Yellow Belt	
Additional Courses of Interest:		
ZISO-1064	Certified Quality Improvement Associate (CQIA) Refresher	
ZISO-1044	Certified Quality Technician (CQT) Refresher	2.4
ZISO-1800	Plexus ISO 9001:2015 Understanding and Internal Auditing	

Program cost

Visit the Corporate College® website for pricing.

Financial aid eligibility

This program is **not** eligible for federal financial aid, including Pell Grants.

Scholarships, payment plans and other financial aid options may be available. Call 216-987-6000 (Option 1) for more information.

Upon completion, students receive

Certificate of Completion

Related programs/training
- Lean Six Sigma
- Leadership Development
- American Society of Quality (ASQ)
- ISO Quality Management and Auditing