BUSINESS ADMINISTRATION (BADM)

BADM-1020 Introduction to Business
3 Credits
Introductions to the functions of business in the global marketplace, including comparison of the various forms of business domestically and globally, constructing personnel management and leadership skills, and identifying financial, marketing and management skills in the business environment.
Lecture: 3 hours
Prerequisite(s): None.

BADM-1040 Principles & Practices of Customer Service
3 Credits
How to create customer satisfaction and loyalty: developing and using questions, building rapport, using conflict resolution techniques, making basic business calculations and using business decision-making model to convey information and solve customer problems.
Lecture: 3 hours
Prerequisite(s): None.

BADM-1050 Professional Success Strategy
3 Credits
Apply knowledge of the corporate environment, diversity, ethics, teamwork and professionalism to manage interpersonal challenges and maximize relationships. Facilitate a meeting, set goals, use a time management system and effective verbal and written communications.
Lecture: 3 hours
Prerequisite(s): None.

BADM-1070 Introduction to Project Management
3 Credits
Application of project management process, principles, and techniques that can be employed when implementing a project. Emphasis on project startup and definition, project planning and design, project management and project monitoring and evaluation methods.
Lecture: 3 hours
Prerequisite(s): None.

BADM-1080 Social Media Marketing
3 Credits
[This course is crosslisted as MARK-1080. Credit can only be earned once for either course.] Examines how marketers use verbal and visual content to convey value, build brands, and connect with customers over different social media platforms. Introduction to the most popular platforms, analysis of social media campaigns, and projects to create a social media marketing campaign.
Lecture: 3 hours
Prerequisite(s): ENG-0990 Language Fundamentals II, or appropriate score on English Placement Test.

BADM-1090 Social Media Content Strategies
3 Credits
[This course is crosslisted as MARK-1090. Credit can only be earned once for either course.] Generate targeted digital content messages linked to marketing objectives and brand voice. This course focuses on optimizing social media platforms to market to and communicate with customers creating engagement and increasing brand awareness.
Lecture: 3 hours
Prerequisite(s): BADM-1080 Social Media Marketing, or MARK-1080 Social Media Marketing.

BADM-1122 Principles of Management and Organizational Behavior
3 Credits
Introduction to management and organizational behavior principles, concepts, and skills employed in operation of a business organization. Emphasis on the planning, organizing, leading, controlling and decision making. Also includes organizational structures, organizational communication, and organizational performance.
Lecture: 3 hours
Prerequisite(s): BADM-1020 Introduction to Business or departmental approval; previous coursework and/or experience.
OAN Approved: OBU012

BADM-1210 Labor-Management Relations
3 Credits
Historical, legal, and structural environments which influence management-labor relations. Rights and responsibilities of unions and management; negotiation and administration of labor agreement; results of labor relation process and collective bargaining issues. Review and application of the labor relations process.
Lecture: 3 hours
Prerequisite(s): None.

BADM-1301 Small Business Management
3 Credits
Introduction to entrepreneurial concepts of business management, including components needed to develop an effective business plan and/or skills needed to effectively manage a small business. The course includes the principles needed to operate a small business and is also beneficiary for those who desire to upgrade their skills in business management.
Lecture: 3 hours
Prerequisite(s): None. CTAN approved: CTENTR001

BADM-1460 Workers' Compensation Law
3 Credits
[Cross-listed with PL-1460. Credit can only be earned once for either course.] Study of Ohio Bureau of Workers' Compensation and Industrial Commission of Ohio, with emphasis on claims and procedures involving injured workers and benefits available. Preparation of injured worker forms and employer forms. Practice in calculating compensation for injuries, determining and preparing employer defenses, and determining and creating both injured worker and employer appeals.
Lecture: 3 hours
Prerequisite(s): None.
<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Credits</th>
<th>Prerequisite(s)</th>
<th>Lecture:</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>BADM-1815</td>
<td>Special Topics in Social Entrepreneurship and</td>
<td>3</td>
<td></td>
<td>3 hours</td>
<td>This course is developed as an offering for students enrolled in the Entrepreneur Program. This Program is a collaborative effort between Tri-C and the Cleveland Metropolitan School District (CMSD) to provide CMSD students with a 'clinical' business education through real-world, hands-on experiences to solve entrepreneurial issues and challenges for the overall betterment of their community.</td>
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<tr>
<td></td>
<td>Entrepreneurial Thinking</td>
<td></td>
<td></td>
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<td><strong>Prerequisite(s): None.</strong></td>
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<tr>
<td>BADM-1820</td>
<td>Independent Study/Research in Business Administration</td>
<td>1-3</td>
<td></td>
<td>1-3 hours</td>
<td>Directed individual study. Study/research title and specific content arranged between instructor and student. May be repeated for a maximum of six credits of different topics.</td>
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<td><strong>Prerequisite(s): Departmental approval, and instructor approval, and ENG-0990 Language Fundamentals II or appropriate score on English Placement Test.</strong></td>
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<tr>
<td>BADM-2080</td>
<td>Social Media Analytics</td>
<td>3</td>
<td></td>
<td>3 hours</td>
<td>[This course is crosslisted as MARK-2080. Credit can only be earned once for either course. This course is designed to build students social media marketing skills by utilizing local businesses to create a hands-on experience working on a social media marketing plan. Activities include, social media listening and auditing, search engine optimization (SEO) evaluation, content creation, analytics and planning.</td>
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<tr>
<td>BADM-2090</td>
<td>Digital Marketing Design</td>
<td>3</td>
<td></td>
<td>3 hours</td>
<td>[This course is crosslisted as MARK-2090. Credit can only be earned once for either course.] This course is designed to build students social media marketing skills by utilizing local businesses to create a hands-on experience working on a social media marketing plan. Activities include, social media listening and auditing, search engine optimization (SEO) evaluation, content creation, analytics and planning.</td>
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<tr>
<td>BADM-2010</td>
<td>Business Communications</td>
<td>3</td>
<td></td>
<td>3 hours</td>
<td>Study of oral, written and electronic business communication theory. Includes business correspondence writing, job preparation, research techniques, and formal and informal report preparation.</td>
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<td>BADM-2011H</td>
<td>Honors Business Communications</td>
<td>3</td>
<td></td>
<td>3 hours</td>
<td>Critical analysis, application and study of oral, written and electronic business communication theory. Includes business correspondence writing, job preparation, research techniques, and formal and informal report preparation.</td>
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<tr>
<td>BADM-2080H</td>
<td>Honors Social Media Analytics</td>
<td>3</td>
<td></td>
<td>3 hours</td>
<td><strong>Prerequisite(s): ENG-1010 College Composition I or concurrent enrollment. OAN Approved: OBU005.</strong></td>
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<tr>
<td>BADM-2161</td>
<td>Introduction to Purchasing and Supply Management</td>
<td>3</td>
<td></td>
<td>3 hours</td>
<td>Overview of manufacturing and service operations covering such topics as: flow, bottleneck, balance, quality, workplace contribution, planning, materials requirement planning, inventory management procurement, logistics, floor shop control, just-in-time (JIT), capacity changes, technology and design, vertical integration, and operation strategy.</td>
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<td>BADM-2120</td>
<td>Logistics Management</td>
<td>3</td>
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<td>3 hours</td>
<td>Logistics Management is the study of planning, executing, and controlling the flow and storage of goods, services, and information throughout the supply chain; from the point of origin to the point of consumption for the purpose of meeting the customer’s needs. Topics covered will include warehousing, transportation, inventory, materials handling, operations, sustainability, carbon footprints, reverse logistics, and supply management.</td>
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<td>BADM-2110</td>
<td>Production/Operations Management</td>
<td>3</td>
<td></td>
<td>3 hours</td>
<td><strong>Prerequisite(s): BADM-1020 Introduction to Business, or BADM-2161 Introduction to Purchasing and Supply Management.</strong></td>
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<tr>
<td>BADM-2151</td>
<td>Business Law</td>
<td>3</td>
<td></td>
<td>3 hours</td>
<td>Study of legal process as it relates to society, government, business and the individual; the law as it relates to legal system, ethics and social responsibility, contracts, sales, agency, business organizations, debtor-creditor relations, and governmental regulation of business.</td>
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<tr>
<td>BADM-2108</td>
<td>Production/Operations Management</td>
<td>3</td>
<td></td>
<td>3 hours</td>
<td><strong>Prerequisite(s): BADM-1020 Introduction to Business, or BADM-1122 Principles of Management and Organizational Behavior. OAN Approved: OBU004</strong></td>
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<tr>
<td>BADM-2161H</td>
<td>Honors Introduction to Purchasing and Supply Management</td>
<td>3</td>
<td></td>
<td>3 hours</td>
<td><strong>Prerequisite(s): BADM-1020 Introduction to Business or concurrent enrollment.</strong></td>
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<tr>
<td>BADM-2120H</td>
<td>Honors Logistics Management</td>
<td>3</td>
<td></td>
<td>3 hours</td>
<td><strong>Prerequisite(s): BADM-1020 Introduction to Business or concurrent enrollment.</strong></td>
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<tr>
<td>BADM-2110H</td>
<td>Honors Production/Operations Management</td>
<td>3</td>
<td></td>
<td>3 hours</td>
<td><strong>Prerequisite(s): BADM-1020 Introduction to Business or concurrent enrollment.</strong></td>
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BADM-2180 Purchasing Management
3 Credits
Capstone course in Purchasing/Supply Management program. Focuses on the purchasing function of the supply management process, including functions of planning, organizing, directing, motivating, and controlling the work and purchasing staff to help achieve organizational objectives. Purchasing systems and documentation discussed.
Lecture: 3 hours
Prerequisite(s): BADM-2161 Introduction to Purchasing and Supply Management, or departmental approval.

BADM-2240 Negotiations
3 Credits
Negotiations is the study of the principles, techniques, and skills needed in successful negotiations. The course focuses on interpersonal negotiations and negotiations between buyers and sellers; including managing cultural complexities.
Lecture: 3 hours
Prerequisite(s): BADM-1020 Introduction to Business, or BADM-2161 Introduction to Purchasing and Supply Management.

BADM-2330 Human Resource Management
3 Credits
Overview of human resource function consisting of recruitment, staffing, training, development, compensation, and evaluation. Employment practices including legal and ethical issues.
Lecture: 3 hours
Prerequisite(s): ENG-0990 Language Fundamentals II, or appropriate score on English Placement Test.

BADM-2340 Human Resources Law and Application
3 Credits
Analyze basic employment law necessary to develop practical understanding of legal framework critical to human resource function and effectiveness. Employment law and application expanded in employment relationships and areas critical to human resource function such as staffing, Equal Employment Opportunity (EEO), Affirmative Action, American with Disabilities Act (ADA), Family and Medical Leave Act (FMLA), benefits, and safety. Explores impact of employment law, including current developments to human resource function and business.
Lecture: 3 hours
Prerequisite(s): BADM-2330 Human Resource Management; and ENG-0990 Language Fundamentals II, or appropriate score on English Placement Test.

BADM-2390 Advanced Human Resources Practices
3 Credits
Capstone course in Human Resource Management program. Explores application of human resource (HR) concepts and practices in organization context. Cases and scenarios advance learning through systems and operational application of HR competencies. HR planning, staffing, benefits, Equal Employment Opportunity (EEO), safety, performance management, compensation, and change management will be explored in light of advancing organizational effectiveness. Contemporary human resource issues confronting business also analyzed.
Lecture: 3 hours
Prerequisite(s): BADM-2330 Human Resource Management; and ENG-0990 Language Fundamentals II, or appropriate score on English Placement Test.

BADM-2450 New Business Development
5 Credits
Lecture: 3 hours. Laboratory: 4 hours
Prerequisite(s): BADM-1301 Small Business Management, or departmental approval: comparable knowledge or skills.

BADM-2501 Business Strategies
3 Credits
Capstone course for Business Management (basic program) and Marketing degrees. Critical analysis and application of business, marketing, accounting and financial concepts to determine alternatives and best course of action to maximize organizational performance.
Lecture: 3 hours
Prerequisite(s): Departmental approval: 20 credit hours of any combination of business administration, accounting or marketing courses.

BADM-2601 Global Commerce and Communication
3 Credits
Overview of global commerce with examination of foreign environments (economic, cultural, and legal) in which global companies operate. Study of the history of global trade. Review of documents and procedures required to import and export goods; international transportation modes; and payments and collection. Review and application of cross-cultural communication theory and practice.
Lecture: 3 hours
Prerequisite(s): BADM-1020 Introduction to Business or concurrent enrollment.

BADM-2760 Global Trade and Finance
3 Credits
Basic concepts and practices of international trade finance, including the financial environment, nature of international transactions and the flow of finance between countries resulting from global trade. Exchange rates, risks, and risk management options are analyzed, and the selection of payment terms and resulting impact upon profitability and the export process defined.
Lecture: 3 hours
Prerequisite(s): BADM-2601 Global Commerce and Communication or concurrent enrollment.

BADM-2780 Global Marketing and Distribution
3 Credits
Overview and application of global marketing theory and strategy including market selection, cross-cultural development and adaptation of product and promotion, pricing techniques, and international market research options. Export operations and global distribution selection and management.
Lecture: 3 hours
Prerequisite(s): BADM-2601 Global Commerce and Communication or concurrent enrollment.
BADM-2790 International Business Strategy and Application
4 Credits
Capstone course in International Business. Application of knowledge and skills obtained in international marketing, trade documentation, transportation, finance and cultural awareness to real-world international business scenarios. Includes in-class, comprehensive analytical/decision-making case studies.
Lecture: 4 hours
Prerequisite(s): BADM-2601 Global Commerce and Communication, and departmental approval.

BADM-279H Honors Contract in Business Administration
1 Credit
Honors Contract complements and exceeds the requirements and objectives in-depth or scope for an existing BADM-2000 level honors course through the formulation of a contract with a faculty mentor. In conjunction with a faculty mentor, the student will formulate a contract, which upon completion will result in distinctive scholarship. In order to complete the contract, student is required to meet on a regularly scheduled basis with the instructor offering the contract for mentor-student tutorial sessions. May be repeated for a maximum of three credits of different topics.
Lecture: 1 hours
Prerequisite(s): Departmental approval: Must be taken with a 2000-level Business Administration course whose faculty mentor approves the Honors Contract.

BADM-2820 Independent Advanced Study in Business Administration
1-3 Credits
Directed individual advanced study. Study/research title and specific content arranged between instructor and student. May be repeated for a maximum of six credits of different topics.
Lecture: 1-3 hours
Prerequisite(s): Departmental approval, and instructor approval, and ENG-0990 Language Fundamentals II or appropriate score on English Placement Test.

BADM-282H Honors Independent Advanced Study in Business Administration
1-3 Credits
Advanced Honors-level directed individual study. Must meet criteria set forth in the Honors Course Checklist used to approve regular honors courses. Study/research title and specific content arranged between instructor and student. May be repeated for a maximum of six credits of different topics.
Lecture: 1-3 hours
Prerequisite(s): Departmental approval and instructor approval, and ENG-0990 Language Fundamentals II or appropriate score on English Placement Test, and must have earned an A or B in at least 3 honors courses.

BADM-2830 Cooperative Field Experience
1-3 Credits
Open to students eligible for the Cooperative Education Program. Employment in an approved training facility under College supervision. Requirement for one credit is 180 hours of approved work. Students may earn up to three credits in one semester. May be repeated for an accrued maximum of nine credits.
Other Required Hours: 180 clock hours of approved work per credit hour.
Prerequisite(s): See campus COOP Advisor for the Cooperative Education Program application